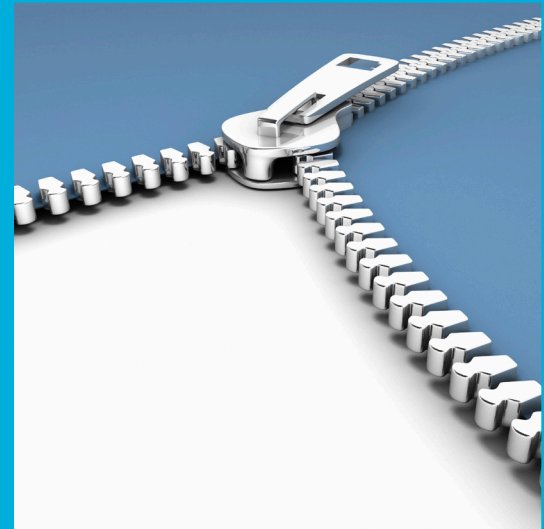


Oracle Service Cloud data management

# DE-DUPLICATION

Easily clean-up and merge duplicate records



## ADD-IN DESCRIPTION

While using Oracle Service Cloud, it's inevitable that duplicate entries on contacts, organizations and incidents end up in your professional database. Sound familiar?

You want your database to provide consistent and coherent client information to your team and clean all duplicate entries to avoid team members from getting incomplete information or adding new information to the wrong record?

WeSquare has developed a De-duplication add-in for Oracle Service Cloud which allows for cleaning up any duplicate entries, smartly and effectively.

## WHAT WE DO

As an Oracle Service Cloud Gold partner, WeSquare implements Oracle Service Cloud add-ins, custom processes and integrations that have proved to enhance results among our clients over the last few years.

Despite integrating specific OSC customizations, WeSquare add-ins can be licensed off the shelf without basic costs for building and testing.

## INTERESTED?

Please get in touch to integrate De-duplication in your Oracle Service Cloud environment to avoid future inconsistencies and increase team efficiency. WeSquare can deliver today and supports your solution in the future, depending on what is required.

*"Improving complete and complex Oracle Service Cloud solutions is what we do best, cost effectively."*

## KEY FEATURES

- Contacts, organizations, incidents and opportunities support
- Smart clean up without losing any valuable data
- Merge records based on assigning parents and children
- Unlimited number of duplicates per record support
- Custom object to report on and assign duplicate entries
- Easy to use work flow; assign, evaluate and merge.
- Activity reports and de-duplication logs

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