

Oracle Service Cloud e-mail management

JD-EDWARDS INTEGRATION

easily synchronize JDE database with OSC workspaces



ADD-IN DESCRIPTION

Are you planning outbound campaigns and building your customer service operation with Oracle Service Cloud? However your contacts data is stored in a JDE database?

You want to keep using JDE, add OSC to your operation and have an synchronized two way approach for data entry, data retrieval and modifications?

WeSquare has successfully built and implemented an extensive JD Edwards synchronization add-in for Oracle Service Cloud.

WHAT WE DO

As a Certified Specialist Oracle Gold Partner, WeSquare implements Oracle Service Cloud add-ins, custom processes and integrations that have proved to enhance results among our clients over the last few years.

Despite integrating specific OSC customizations, WeSquare add-ins can be licensed off the shelf without basic costs for building and testing.

INTERESTED?

Please get in touch to integrate effective outbound campaign management in your Oracle Service Cloud environment and enhance campaign setup and outbound team efficiency. WeSquare can deliver today and support your solution in the future, depending on what is required.

“Improving complete and complex Oracle Service Cloud solutions is what we do best, cost effectively.”

KEY FEATURES

- Full two-way data synchronization
- Shows JDE data in OSC
- Instant data retrieval from JDE to OSC
- OSC entries instantly available in JDE
- Setup periodical JDE modifications call from OSC
- Improved security enhancements

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